

KATHREIN	QUALITY POLICY	REV.1 DATE: 12.11.2020
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The Kathrein Broadcast Group's Quality Policy has three main objectives:

1. always maintain a high level of stakeholder satisfaction, especially that of their customers and partners;
2. facilitate the participatory and sharing process among its own people, especially employees and collaborators;
3. carry out each assessment according to the objective facts and in observance of current standards and regulations.

In brief, the founding values of the group's policy are: dedication to customers and to stakeholders, professional excellence, reliability of the products and services offered, transparency, fairness, and innovation.

The abovementioned guidelines, indicated, maintained and updated through this document, can also be expressed as precise commitments that establish the following:

- provide products/services that are reliable and suitable for their intended use to achieve customer satisfaction;
- reduce shortcomings in corporate processes and defects in products delivered to customers;
- emphasise the culture of quality at all levels as a factor of professional growth;
- ensure the company's effectiveness, as proven by the recognition of an accredited certifying body;
- improve corporate efficiency as a means of competitiveness in the market through the continual improvement of quality and the periodic analysis and verification of the internal and external corporate context.

Senior management is dedicated to ensuring that this Policy is understood, shared, implemented, and actuated by all their employees and collaborators and, at the same time, agrees to share it with all the company's stakeholders.

The Management



J. Lippert



C. Quickert